***Summary***

With my hard work and dedication, I want to achieve a position where I can upgrade my knowledge. I look forward for a challenging job, which helps me to grow professionally as well as individually.

***Technical Skills***

* **Testing Methodologies** : Agile and Waterfall
* **Test Management Tools** : JIRA, Basics of GitHub
* **Database** : Basics of SQL
* **Programming Language** : Java
* **Hardware/platforms** : Windows

***Experience #1:***

***VISIONET SYSTEMS INC, Coimbatore***

***SENIOR QUALITY ANALYST, - 05/2016 to 05/2022***

* Having Around 3+ years of Experience working as a Senior Quality Analyst,
* Have Full software testing lifecycle **(STLC)** experience including designing & developing test plans, test cases, test processes and defect management.
* Having very good knowledge in **Selenium Testing** using **JAVA.**

***Roles and Responsibilities:***

* Experienced in user requirement analysis, documenting test plans, execution of test cases to verify application functionality against business requirements
* Possess good Knowledge of Software Testing Levels, Bug Life Cycle, Testing Life Cycle and database testing (My SQL Server)
* Worked in **Waterfall & Agile Methodologies**
* Experience in Defect Management Tool – **JIRA**
* Extensive experience in running various kinds of tests such as Functional, Regression, Integration, System, End to End, Black Box, User Acceptance Test (UAT).
* Prepared testcases, test scenarios and test data.
* Executing testcases manually.
* Detect and track software defects
* Prepare and present test reports.
* Signoff & approve the release to production.
* Collaborate closely with other team members and departments
* Provide support and documentation.
* Involved in Scrum call on daily basis and provide updates regarding the project.
* Attended daily Triage call on defect analysis/Re-test with developers/business.
* Analyzing and Understanding the requirements.

***Contact***

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[**linkedin.com/in/johnpaul-backianathan**](https://www.linkedin.com/in/johnpaul-backianathan)**/**

***Education***

**Master of Science:** Information Technology, 2014

Sri Jayendra Saraswathy Maha Vidyalaya CAS, **CGPA- 72%**

***Achievements***

* **Quality Award**
* **Outstanding Performance Award**

***Certifications***

* **Computer Hardware Servicing** Certificate-Mar-2011
* **AWS Services Fundamentals** Certificate-June-2022
* **AML, KYC and Compliance** Certificate- Aug-2022



JOHNPAUL B

***Project Details #1: Carousell***

***Description:*** Carousell is a well – based consumer to consumer and business to consumer marketplace

used to sell and buy new and secondhand goods. Headquarters is located in Singapore, it also operates in

Malaysia, Combodia, Taiwan Carousell.

***Roles and Responsibilities:***

* Involved in Test Plan, design and deriving test data and creating and reviewing peers test cases.
* Executed the test cases.
* After test case execution, Bugs are raised in **JIRA.**
* Preparing **Defect Report** and assigning the defects to developer to **fix the defect**.
* Retesting the cases where defect has been raised and update the status.
* Send Daily Report to Project Manager. Performing functional testing on the critical modules.
* Prepare weekly status reports.
* As an active team member, involved in major testing activities and supporting the team to make sure that testing activities gets completed on every sprint cycle.

***Project Details #2: Sampo Insurance***

***Description:*** Sampo Insurance Limited a global provider of insurance products covering property and casualty, accident and health, reinsurance, and life insurance and the largest publicly traded property and casualty company in the world. Clients of Chubb consist of multinational corporations and local businesses, individuals, and insurers seeking reinsurance coverage.

***Roles and Responsibilities:***

* Prepare and Execution of test cases as per requirement.
* Preparing **Defect Report** and assigning the defects to developer. Identify the test scenario to be automated.
* Followed **Agile Methodology**.
* Prepare test case scenario and preparing the test data. Retesting the cases where defect has been raised.
* Dynamically used **reusable methods from Base class** with one another to perform testing. Executing the test cases and debugging the code.
* Maintaining the checkout and check in the source code from **GIT.**
* Performed Defect Tracking & Management in **JIRA.**
* Worked in a highly dynamic **AGILE** environment and participated in **scrum and sprint meetings.**

***Experience #2:***

***ISOLVE TECHNOLOGY PRIVATE LIMITED, Coimbatore***

***SENIOR PROJECT EXECUTIVE, -06/2012 to 02/2016***

***Responsibilities:***

* Document Management and Documents Scanning.
* Customer Care Service and inbound/outbound call monitoring.
* Australian E-Publishing Project
* Back office support for banking and finance
* Meet daily targets & all SLAs as communicated.

***Experience #3:***

***ACHME COMMUNICATION PRIVATE LIMITED, Coimbatore***

***SYSTEM SERVICE ENGINEER, -7/2011 to 05/2012***

***Responsibilities:***

* Excellent analytical skills, as well as the ability to collaborate with technicians from various engineering disciplines to troubleshoot complex system-level issues.
* Knowledge of how to configure, monitor, upgrade, and maintain system hardware, software, and related infrastructure.
* Troubleshooting networking issues.
* Desktop and laptop technical support Data recovery and virus removal

***Professional Strengths:***

* Good Communication and Interpersonal Skills
* Dedicated and Quick Learner
* Strong analytical and Problem-solving skills
* An Absolute Team Player with Good Communication Skills
* Office Automation Software (MS office, Power BI and Etc.)

# ***DECLARATION:***

I hereby declare that all the above mentioned are true to the best of my knowledge.

**(B. Johnpaul)**